

## Refund and cancellation policy

The Refund and Cancellation policy for all payments made towards account opening or any other services using any mode of payment shall stand as under:

- The Fees paid towards account opening charges for enabling any segment or any other services is not refundable.
- Pick up of required documents related to the account opening procedure is subject to the availability of our representatives, given at any particular time and location.
- In case your account has not been opened by us, after the tenth day passing by from the day of collection of all necessary supporting documents and receipt of all due authorizations from you, you may request for a full refund of the charges as paid by you towards account opening.
- In case you have paid the charges relating to account opening multiple times, please email us at [connect@bondbazaar.com](mailto:connect@bondbazaar.com) and we will initiate the necessary procedure to refund your money.

Note: The completion of the refund procedure is subject to agencies such as banks, payment gateways.